



941-379-4455
www.OCEANGRIP.com
5637 2nd Street West Unit 5 Lehigh Acres, FL 33971

OceanGrip Limited Warranty Policy

1. Warranty Period

This limited warranty begins on the date of purchase by the original purchaser and continues for twenty-four (24) months (the "Warranty Period"). - During the first 12 months, coverage is full.

- During months 13–24, coverage is prorated based on time since purchase.
- The Warranty Period is not extended by repair or replacement of the product.

2. Who May Use This Warranty

Only the original purchaser of the product ("you") may make a claim under this warranty. This warranty is non-transferable and does not apply to subsequent owners.

3. What Is Covered

During the Warranty Period, OceanGrip warrants that your product will be free from defects in materials and workmanship at the time of manufacture. Examples of covered defects include:

- Delamination
- Cracking or splitting due to manufacturing errors
- Excessive fading or color degradation caused by defective materials
- Other defects in workmanship or material that impair function

OceanGrip will, at its discretion, either repair or replace the defective product, or refund the purchase price (or pro-rated portion thereof).

4. What Is Not Covered

This warranty does not cover damage or defects resulting from:

- Improper installation or failure to follow OceanGrip installation instructions
- Normal wear and tear, surface scuffs, scratches, stains, or animal damage
- Alterations, cuts, or modifications made by you after purchase
- Damage due to accidents, abuse, misuse, or neglect
- Exposure to temperatures exceeding 165°F (73.9°C), such as from light amplification or reflections from glass/windshields
- Discoloration, fading, or polymer degradation due to non-defective material or unreasonable exposure
- Failure to perform routine maintenance or follow care instructions
- Unauthorized repair performed by anyone other than an authorized OceanGrip agent

■ ■ Installation Charges: This warranty does not include installation charges after six (6) months from purchase. Any required removal, reinstallation, or service work after this period is the responsibility of the customer.

5. Warranty Service Location

All warranty work must be completed at OceanGrip's business location:

OceanGrip
5637 2nd Street West Unit 5
Lehigh Acres, FL 33971

If on-site service is requested, additional trip charges and installation charges will apply.

6. How to Obtain Warranty Service

To make a warranty claim within the Warranty Period:

1. Contact OceanGrip customer service at **941-379-4455** or by email. Provide:

- Proof of purchase (receipt or order number)
- Photographs clearly showing the alleged defect
- A description of how and where the product was installed

2. **Warranty Claim Form Requirement:** A completed warranty claim form must be submitted immediately upon awareness of the concern or defect. The form can be found on our website or requested by emailing **dawn@oceangrip.com**.

3. OceanGrip may request return of the defective product (or part) for inspection.

4. After evaluation, if the defect is deemed covered under this warranty, OceanGrip will repair, replace, or refund the product as described above.

7. Limitation of Liability

- OceanGrip's liability is limited to repair, replacement, or refund of the product, at OceanGrip's discretion.
- OceanGrip will not be liable for incidental, consequential, special, or indirect damages.
- Some jurisdictions do not allow exclusion of incidental or consequential damages; in those cases, the above limitation may not apply.

8. Governing Law

This warranty shall be governed by the laws of the State of Florida and disputes shall be resolved in Lee County, Florida.

No agent, dealer, or other person is authorized to alter or extend this warranty. This warranty supersedes all prior warranties, statements, or representations relating to the product.